Wireless Headset (SF018B)

VALORE

Thank you for purchasing the Valore Wireless Headset.

Enjoy up to 10 hours of crystal clear and rich audio music in brilliant detail with this Valore wireless headset. Manage incoming calls effortlessly with voice prompts and simple controls.

Important: Please read the user manual thoroughly before using your wireless headset.

Specifications:

- Wireless range: 10m
- Battery type: 220mAh lithium-ion polymer
- Charging time: 2 hours
- Playback time: 10 hours
- Power input: 150mW
- Material: ABS
- Dimension (L x W x D): 150 x 70 x 180mm
- Weight: 150g

Package Contents:

- Wireless headset
- USB charging cable
- Audio cable

UNDERSTANDING THE PRODUCT

① Headband
② Volume up and next track button
③ Volume down and previous track button
④ LED status indicator
⑤ Microphone
⑥ On/Off button
⑦ Multi-functional button
⑧ Auxiliary port
⑨ Micro USB input

START USING THE WIRELESS HEADSET

1) Charging the headset (1.0A USB adapter to wall plug)

Make sure that the wireless headset is turned off before charging. Plug the micro USB cable into the charging port located at the bottom right side of the Bluetooth headset and connect it to a USB adapter (1.0A) to a wall plug. A red LED indicator will turn on when the headset is charging. The red LED light will turn off when headset is fully charged. To fully charge the headset, it will require at least 2 hours.

Note: Please charge the headset for at least 4 hours before first use. Please make sure that the headset is switched off when charging is in progress.

LED indicator status

- Blue & Red (flashes alternately) - Ready for pairing
- Blue (flashes slowly) - Successfully paired
- Red (flashes) - Low on battery, charging is required
- Red (solid) - Charging in progress
- Red (off) - Fully charged

2) Pairing and connecting (switched off)

Step 1: Press and hold the On/Off button of the headset until the LED light flashes Blue and Red rapidly.
Step 2: Activate Bluetooth function on your mobile device to begin pairing with headset.
Step 3: Connect to the headset by selecting 'Valore SH018B' under the device list. (If prompted to enter a pin-code, enter '0000')
Step 4: Once connected, the LED light will indicate Blue and flashes slowly.

Note: If the pairing is not successful, please turn off wireless headset first and then re-pair again. After pairing is successful, paired devices will remember each other. Unless pairing information is deleted because of new pairing, no need to pair when using the next time.

If you want to pair the wireless headset with other devices, please turn off Bluetooth function of existing source device, and pair the wireless headset with the new device according to steps 1-4 mentioned above.

3) Re-pairing the wireless headset

Each time the wireless headset is turned on, it will attempt to connect to the last device it was paired with automatically (mobile device with Bluetooth function turned on).

The wireless headset will do as follows:
1. Connect to last connected devices automatically;
2. Be listed in the screen of devices as an output channel. Select 'Valore SH018B' as the output channel to play music.

Note: In some cases, the headset may need to be manually selected from your operating system sound or hardware output list.

4) Connecting via auxiliary cable (3.5mm jack)

Connect to the wireless headset via the provided auxiliary cable with the mobile device to enjoy music of the same sound quality.

4) Change language of voice prompt

When the headset is power on, double press the miltifunctional button to switch within Chinese and English voice prompt.

5) Wireless headset controls (located at the sides)

a) Volume control / Selfie shutter function

1. via Bluetooth device;

2. Wireless headset
   - Press and hold ‘Volume up and next track’ button to increase volume.
   - Press and hold ‘Volume down and previous track’ button to decrease volume.

3. Selfie shutter function
   - Open camera function on your mobile device, double press the ‘Volume up and next track’ button to snap a photo

b) Multi-functional button

1. Bluetooth connection
   - Press and hold button for about 5 seconds to turn on the Bluetooth pairing mode on the headset.

2. Play and Pause music
   - Press button to pause the music.
   - Press again to resume playback.

3. Picking up and Ending calls
   - Press button once during an incoming call to answer.
   - Press button once again to end the call.

4. Swich voice prompt language
   - Double press to switch between Chinese and English

c) On/Off button

- Press and hold button for about 3 seconds to turn on/off the headset

c) Next and Previous track

- Press ‘Volume up and next track’ button to go to next track.
- Press ‘Volume down and previous track’ to go to previous track.

TROUBLESHOOTING

Issue 1: Headset is unable to connect successfully to your mobile device

Problem 1: Headset’s battery is flat

Solution: Fully charge the headset (2 hours) and retry connection with your mobile device.

Problem 2: Headset not paired to your mobile device

Solution: Make sure that the headset is successfully paired upon selecting ‘Valore SH018B’ in the device list.

Problem 3: Headset and mobile device too far apart

Solution: Make sure that the headset is within a metre range during pairing and connection.

Problem 4: Headset is connected to other mobile device

Solution: Make sure that the headset has already been disconnected before making a new connection with a new device.

Issue 2: Sound from the headset is too soft or silent

Problem 1: Headset’s battery is low / flat

Solution: Fully charge the headset (2 hours) and retry connection with your mobile device.

Problem 2: Headset or mobile device’s volume is too low

Solution: Turn the volume of the headset or mobile device up to increase the volume.

Problem 3: Music track may not be audible

Solution: Make sure that the music track is of a playable format for the mobile device.

Problem 4: Headset and mobile device might not be connected properly.

Solution: Repeat the connection step via Bluetooth/ auxiliary cable again to make sure that it is connected properly and try again.

Issue 3: The user manual instructions does not work

Solution: Contact the manufacturer or the staff at the store of purchase for assistance.

Issue 4: Unable to hear from both side of a call answered by the headset
Problem 1: Headset not paired properly
Solution: Make sure the headset is properly paired.

Problem 2: Headset volume may be too low
Solution: Turn up the volume of the headset and phone.

Problem 3: Microphone may be obstructed
Solution: Make sure the microphone is not being obstructed by other objects.

TECHNICAL SUPPORT & WARRANTY

- For Technical Support, email us at v.info@valore.sg.
- For Warranty Registration, visit www.valore.sg.

Cautions:

Read all the instructions and warnings carefully prior to using this product.

- Do not store the headset in a high temperature environment.
- Do not place the headset near a fire or other excessively hot environments.
- Do not expose its headset to moisture or submerge it in liquid. Keep headset dry at all times.
- Do not attempt to charge the headset using any other method or connection other than the headset's provided charging cable.
- Do not disassemble this headset or attempt to repair or modify it in any manner.
- Be cautious of excessive drops, bumps, abrasions or other impacts to this headset. If there is any damage to the headset such as dents, punctures, tears, deformities or corrosion, stop using the headset and contact us immediately via email at v.info@valore.sg, or return this product to the store where you have purchased it from.
- If the product produces an abnormal smell, high temperature (low temperature during normal use), discolours or changes shape abnormally, stop using the product and contact us immediately via email at v.info@valore.sg.

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